



Valid from:

ULEFOS PRODUCT WARRANTY

Ulefos AS gives a **10 year** functionality warranty to all Escos brand valves that are produced for potable water. The warranty time begins to run from the day when the valve is shipped from the Ulefos AS factory.

FOR THE WARRANTY TO APPLY:

- The valve must be recognisable from the attached or casted original product label/markings.
- The valve must have been used at potable water networks containing pure potable water for which it is approved and designed for (for instance any use for gas or waste water applications will terminate the warranty). The warranty will be terminated in case the Ulefos' User's manual has not been observed in installation, storage, transport or use and in case the Ulefos' Operating and Maintenance manual has not been observed.

Warranty applies only to defects resulting from faulty materials or workmanship.

Warranty does not cover defects caused by circumstances after the product has been shipped such as storage, installation, assembly, transport, third party influence or defects caused by dirt, stones, chemicals, limescale deposits, cleaning or any other aggressive substances. Moreover, the warranty does not cover defects caused by unusual operating conditions or environmental impacts (such as flooding, frost, heat, shaking, vibration etc.).

Warranty does not cover minor defects that have no bearing on the operation of the valve or normal wear and tear. The warranty does not extend to consumable parts (filters, gaskets, drill bits, etc.)

A warranty claim must be made to Ulefos AS in writing no later than 2 months after the defect has appeared or could have been discovered. After receiving the claim, Ulefos AS will without undue delay inspect the defect in order to verify whether the warranty applies. Ulefos AS may for this purpose demand that the product is sent back to its factory.

In the event of an accepted warranty claim, Ulefos AS will at its discretion either repair the valve or send a corresponding replacement valve/replacement part. In addition to free of charge repair/replacement, Ulefos will cover reasonable transport costs. Any other claims in respect of this warranty (such as damages, dismantling/installation costs or other related labour costs) shall be excluded.

The warranty period will not recommence in the event of replacement of a valve or a part.

This warranty is governed by Norwegian law and it will not limit any other contractual liabilities of Ulefos AS.

10-year functionality warranty applies to valves, which are supplied by Ulefos AS after 01.10.2018.

Ulefos AS

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